

For Immediate Release  
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**Warranty Program Highlights Customer Service at Annual Awards**  
Established Builders to be Honoured in Calgary

**March 12, 2007 - Calgary, Alberta** -- The Alberta New Home Warranty Program has announced the Calgary recipients of its annual service awards. The awards ceremony, to be held in conjunction with the CRHBA monthly dinner meeting on March 14, 2007 at the Coast Plaza Hotel, will recognize those Builder Members who have provided quality, post-occupancy service to their customers, with no unresolved conciliations regarding their first year workmanship and materials warranty obligations.

This awards event will see the presentation of the 30-year “**Legacy Achievement Award**”. Two builders will receive special recognition for their long-standing commitment to customer service: *Lupi Construction Ltd. and Maillot & Co. Construction Ltd.*

Two builders have twenty-five consecutive years of earning service awards, and will receive the **Leadership in Excellence Award**: *Burntwood Holdings Ltd./Matrix Homes and Statesman Group of Companies.*

Two builders will receive the **Platinum Award of Distinction** for twenty consecutive service awards: *Elite Homes LP and Habitat Design Ltd.*

Seven builders will receive the **Distinguished Builder Medallion** for fifteen consecutive service awards: *A & J Homes Ltd., Assured Developments Ltd., Lask Homes Ltd., McKee Homes Ltd., Riverdale Homes Ltd., The Kuntz Group Inc. and The Swan Group Inc.*

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“We salute our Builder Members for their excellence in customer service. It has been an incredibly busy year for everyone involved in the homebuilding industry. The Program experienced a record year of new-home enrollments; yet despite the growth, the number of situations that required our assistance has remained constant in 2006. This leads us to conclude that our builder members were able to meet the challenges of the marketplace and satisfy their customers.” expressed Sky Wensel, Chief Operating Officer.

“Successful customer service is the result of an orchestrated team effort,” explains Dennis Little, President and C.E.O. of The Alberta New Home Warranty Program. “Staff, sub-trades and suppliers must work together to deliver customer satisfaction. Their ability to achieve this goal is a result of the coaching ability of our Builder Members.”

The Alberta New Home Warranty Program was established in 1974 by Alberta home builders to provide a package of warranty protections and encourage improved performance for the new home building industry. In addition to providing warranty services, The Program offers its Builder Members an array of tools and services to enhance their expertise and supports the relationship between Builder Members and their homebuyers. The Program has become a trusted resource for information and knowledge— “The Home Smart Advantage.” The Program has over 700 Builder Members who are committed to the business of home building. Additional information about the service awards can be found here....

[http://www.anhwp.com/service\\_awards.html](http://www.anhwp.com/service_awards.html).

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