



For Immediate Release

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New Tool Available for Homebuyers
Website Includes New On-Line Workmanship and Material Reference Guide

April 4th, 2006 - Calgary, Alberta – The Alberta New Home Warranty Program is pleased to announce the on-line launch of its new Workmanship and Material Reference Guide. The complete guide can be found on the Program’s main website: www.albertanewhomewarranty.com. It allows homeowners to quickly and easily review over 200 workmanship and material issues which have been raised by builders and homeowners over the years.

Considering all the details that go into building a new home, it is not surprising that occasionally disparities exist between the expectations of a homebuyer and what the builder delivers. This reference guide addresses over 200 performance guidelines for Workmanship and Material components and systems that make up a finished home. It serves as a benchmark for The Alberta New Home Warranty Program when reviewing a conciliation file, and it is our basis for the “repair” or “replace” decision when appropriate.

“I am very proud of the effort that went into the production of this high-quality document that was developed with extensive industry consultation”, stated Dennis Little, President and C.E.O. of The Alberta New Home Warranty Program. He continued, “This Guide was created to identify specific criteria and measurement principles and to assure consistency is achieved when evaluating the issues.” While the document was initially developed for in-house purposes, it was decided to make it available to a greater audience via our website. He concluded, “It is the Program’s experience that realistic expectations and access to credible information increase the level of satisfaction homebuyers have with their new home. One of our goals is to empower homebuyers with the tools they need.”

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This Guide is a public document. Builder Members and homeowners are encouraged to use this resource when discussing material and workmanship concerns. A hard copy of the complete Workmanship and Material Reference Guide is also available from the Program at a cost of \$50.24 (includes shipping and GST).

The Alberta New Home Warranty Program (the “Program”) was founded in 1974 by Alberta home builders to provide a package of warranty protections and to encourage improved performance for the new home building industry. Since its inception, the Program has been a leader and innovator in the provision of warranty services to the home building industry and was the first program of its kind to be introduced in Canada.

The Program offers deposit protection, builder performance protection, structural integrity and first year warranty protection to homebuyers as well as mediation, conciliation and arbitration procedures through a third party process. In addition to providing warranty services, the Program supports the relationship between Builder Members and their homebuyers by acting as a trusted resource for information and knowledge.

The Program has regional offices in both Calgary and Edmonton and is managed by a staff of approximately 50 and governed by a Board of Directors made up of builders and other industry experts. The Program has over 700 Builder Members who are committed to excellence in the business of home building. Additional information and a complete list of participating builders can be found at www.albertanewhomewarranty.com

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