



### **Why is a home renovation warranty with The Alberta Renovation Warranty Program so important?**

Renovating your home is a huge undertaking – and, for most, a major investment. To ensure your home and your investment are well protected, choose a renovator who offers comprehensive warranty through The Alberta Renovation Warranty Program (the Renovation Program). **You'll be covered from the moment you have placed your deposit until two years after the work is substantially complete.**

### **How do I find a home renovator I can count on?**

There's no shortage of companies out there eager to take your money and renovate your home. By doing a little digging and asking some important questions up front, you can save yourself from hefty headaches and costly issues down the road.

Take a close look at some previous projects. Ask for references. Inquire about timelines and costs, and ask how the renovator keeps them from growing out of control. Set expectations early to avoid unpleasant surprises.

Professional renovators will happily provide proof of business liability insurance, Workers Compensation coverage and **third-party warranty insurance detailing what's covered and for how long.**

Renovation Program warranties are available only through our Members, who must meet stringent membership requirements and maintain strong track records of quality workmanship backed by solid financial foundations. (You can find out if a renovator is a Member of The Alberta Renovation Warranty Program at [anhwp.com/renowarranty](http://anhwp.com/renowarranty).)

### **How can I be sure I'll get what I pay for?**

Once you select a renovator, the crucial next step is to complete a contract. As precisely as possible, include the scope of work, agreed-upon price, payment schedule, a reasonable timeline and any specific instructions (for example, daily cleanup requirements). Remember that changes to the plan during construction may cause delays and extra costs.

### **Is my renovation deposit protected?**

If your renovator is a Member of the Renovation Program...absolutely! From any Member of the Renovation Program, you'll receive third-party deposit protection from the date of your first deposit until the project is substantially complete. Your deposit is covered in the unlikely event that your renovator ceases operations before completing your project.

### **What if my renovator and I have a disagreement?**

Open and ongoing communication with your renovator is the best way to ensure you're getting what you paid for and your project is proceeding as planned. In the unlikely event of a dispute, disagreement or communication breakdown, The Alberta Renovation Warranty Program is here to help by providing many dispute resolution options including mediation. Find more information on dispute resolution at [anhwp.com](http://anhwp.com).

The Renovation Program gives homeowners something invaluable: complete confidence that their home renovators of choice are the best of ALBERTA'S BEST HOME RENOVATORS.